If you are already signed up for an account, simply enter your **User ID** and **Password** to log in. If you forgot these, click Forgot your User ID or Password. You’ll need your Florida Blue Member ID to recover your User ID.

If you have trouble logging in, call 800-352-2583 for help.

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**New User Sign Up**

**Step 1:** To Sign up for your **Member Account**, you’ll need your **Member Number** (shown on your ID card).

**Step 2:** Fill in all of the boxes, and click **Next**.

(continued next page)
New User Sign Up (continued)

**Step 3:** Choose and type in a User ID (click on User ID suggestion for help on User IDs).

**Step 4:** Choose and type in a Password. The Password must be typed in twice for security purposes. Click Next.

If you opt-in for electronic communications, a screen for email address will also appear on this screen. If so, enter your email address twice, and click Next. (not applicable for everyone)

**Note:** Write down your User ID and Password in case you forget them later.

**Step 5:** Type three different security questions and type an answer to each. Click Next.

**Note:** The security questions will be used if you forget your User ID or Password.

**Step 6:** Click Continue, and you’ll be taken to the member website homepage.

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Health insurance is offered by Blue Cross and Blue Shield of Florida, Inc., DBA Florida Blue. HMO coverage is offered by Health Options, Inc., DBA Florida Blue HMO, an affiliate of Florida Blue. These companies are Independent Licensees of the Blue Cross and Blue Shield Association. We comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability or sex. ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-352-2583 (TTY: 1-877-955-8773).