



July 24, 2020

Subject: Yearbook Delivery Update from Lifetouch

Dear Riverview High School Families,

Lifetouch is working hard to produce your yearbook and we can't wait to get the finished product in your hands. We wanted to get in touch with you about the current status of your yearbooks and wanted to provide some updates.

The Impact of Covid-19 On Yearbook Production

Due to COVID-19, Lifetouch has had government and state-mandated shutdowns in our production facilities which has significantly reduced our capacity for printing yearbooks. To date, we are experiencing on average, a two to three-month delay of order fulfillment.

When Will the Yearbooks Be Delivered?

Currently, we do not have a definitive timeline for delivery as the impact from Covid-19 continues to be very fluid. While RHS yearbooks are typically delivered before the end of the school year, we estimate that the 2019-2020 yearbook will ship sometime in August or September. Lifetouch will communicate with RHS as soon as the yearbooks are ready to ship.

How Will My Student Receive Their Yearbook?

Lifetouch and RHS are working closely together on the 2019-2020 yearbook distribution plan. As soon as RHS is notified that the yearbooks have shipped, each family will be notified about next steps including yearbook pick-up and delivery.

Class of 2020, Congratulations on your recent high school graduation! Lifetouch and RHS are coordinating a plan to include two options for your yearbook distribution, **1) yearbook pick up and 2) yearbook delivery to your home address**. More details to follow.

Lifetouch's Commitment to You

Our staff is working very hard to get yearbooks to your school and students as fast as possible. It is always our intention to provide you with the very best service and products and we thank you for your patience and understanding. We value the trust you place in Lifetouch to capture and preserve your important school memories. To acknowledge your patience, and thank you for your continued partnership, every family will receive a \$25.00 coupon to Shutterfly along with a free gift from Shutterfly. *This offer is available to anyone who has either purchased a yearbook already or purchases a 2019-2020 yearbook between now and the time they arrive this Fall.*

Additional Information and Who to Contact

If you have any additional questions regarding the RHS yearbook including how to purchase one; requests for refunds; or general information/questions, please reach out to RHS Yearbook Adviser, Dr. Carrie De Zutter, Carrie.DeZutter@sarasotacountyschools.net or local Lifetouch Yearbook Representative, Sam Bott, sbott@lifetouch.com.

Thank you,

Sam Bott, Yearbook Representative
Lifetouch