

Everything you need to know about the Online Bookstore!
STC.TextbookX.com

HOW DOES IT WORK?

The STC Online Bookstore, powered by TextbookX, operates completely online and can be visited at STC.TextbookX.com. Students visit the website to order online and have their textbooks shipped to their home (digital course material access is emailed).



WHERE CAN I BUY BRANDED ITEMS?

In addition to textbooks, the Online Bookstore will also sell branded merchandise as well as clothing items like uniforms. Please note, these items, along with textbooks are no longer sold on campus.

HOW DO I ORDER?

1. Visit the website and use the drop-down menu to select your courses.
2. Select from the new, used, eBook, rental, and Marketplace options available.
3. Check out and complete your order in 5-10 minutes.

****Spring 2021 is a soft launch of the new bookstore. For Fall 2021, students will log in with their STC account to see a personalized page.**



WHEN SHOULD I ORDER?

The earlier you order, the more chances you have to find the best deals. It's recommended that you order 2-3 weeks before the term begins. ***Students that need to order uniforms for their classes are especially encouraged to order early so that you have them in time for the first day of class.**

WHAT ARE THE BENEFITS?

- Select from new, used, ebook, and rental options.
- Find great deals on Marketplace items.
- Free shipping on select orders over \$49 (not including Marketplace).
- A Customer Experience team that works year-round with 24/7 support at the beginning of every spring and fall term.
- Sell your books back on the website at any time of the year – you name the price!



WHAT IS THE MARKETPLACE?

The Marketplace is where students and book vendors across the nation buy and sell books at discounted prices. You can save an average of 60% off when you order a Marketplace book. Please note, Marketplace items do not qualify for free shipping.

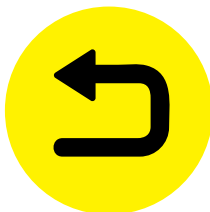


WHAT PAYMENT METHODS CAN I USE?

Check out with any major credit, debit, or prepaid credit card. Students may also use their PayPal, Google Pay, or Apple Pay account to check out. Financial aid book vouchers, when approved by the school, can also be used.

HOW DOES SHIPPING & TRACKING WORK?

Various shipping methods and time frames are offered. Orders over \$49 qualify for free economy shipping (excluding Marketplace items). Use the Order ID number in your confirmation email to check delivery status. Not all Marketplace vendors offer tracking, but you can contact the seller through the website.



CAN I RETURN A BOOK?

New textbooks can be returned for a refund as long as it's within 30 days of the order or two weeks after the start of class. Ebooks can be returned within 14 days. Marketplace items are not returnable. Items ineligible for return are marked "not returnable" at checkout. If you miss the deadline to return or you ordered a book that is not returnable, you can always sell it on the Marketplace.

CAN I SELL MY BOOK BACK?

You can post textbooks for sale on the Marketplace and name your own selling price. Some textbooks come with a guaranteed buyback price. That means you can return it and receive that price at the end of the term, or you can choose to keep the book or sell it on the Marketplace at your own price – it's up to you. You'll receive payment either as a direct deposit to your bank account or as bookstore credit. Note that if you select to be paid with credit, you get an extra 5% back!



OTHER QUESTIONS?

Our Customer Experience Team works year-round with 24/7 support at the beginning of every spring and fall term. Visit STC.TextbookX.com/Help.